



HOW TO CHANGE YOUR PROVIDER

(Without the Stress)

Unidex makes the switch easy – with people who care, listen, and guide you every step of the way.

This guide will show you how to move to a provider who truly meets your needs – with no disruptions to your care and support.

Feeling stuck? You're not alone – and you're allowed to change.

unidex
HEALTHCARE

READY TO MAKE A CHANGE?

If your current provider isn't meeting your needs, switching is simpler than you think.

1

Book a free consultation

Chat with a friendly Unidex consultant to uncover what isn't working and explore your options—no pressure, no commitment.



2

Meet your local team

We'll arrange a no-commitment meet & greet so you can get to know us and share your goals, preferences and care needs.



3

We'll handle the handover

If you decide to go ahead, we'll coordinate the transition with your current provider for a seamless switch, with no disruptions to your care.



REAL STORIES. REAL SUPPORT.

“ After living with quadriplegia, I’ve worked with many providers and Unidex has been by far the most responsive, professional, and flexible.

From the very first conversation, they listened, planned thoroughly, and worked closely with me and my case manager to make sure my complex needs were truly understood.

I’ve already recommended Unidex to others in similar situations, and I’ll keep doing so.

– High-needs participant, NSW

”

**Ready to feel supported?
Book a free consultation today.**

Call 07 3089 4888

unidex
HEALTHCARE