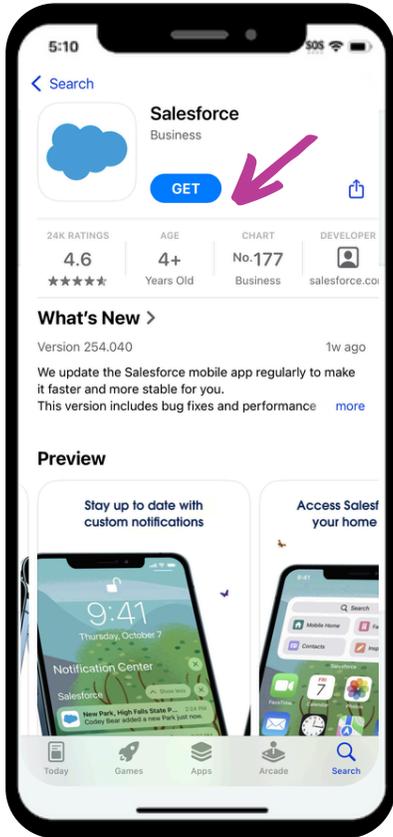


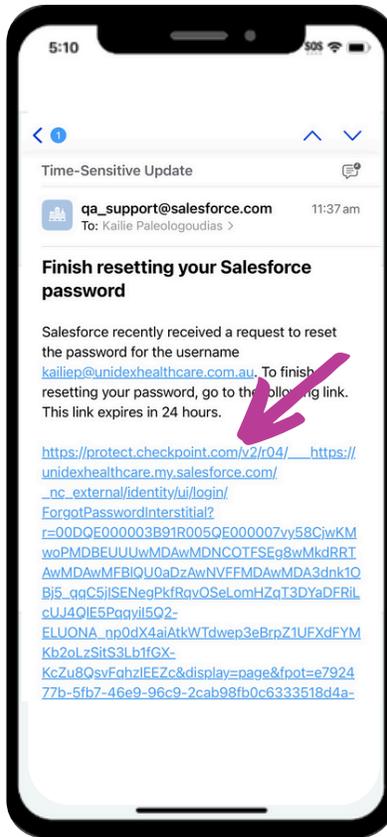
Download app and login

Logging in for the first time? This will require Two Factor Authentication.

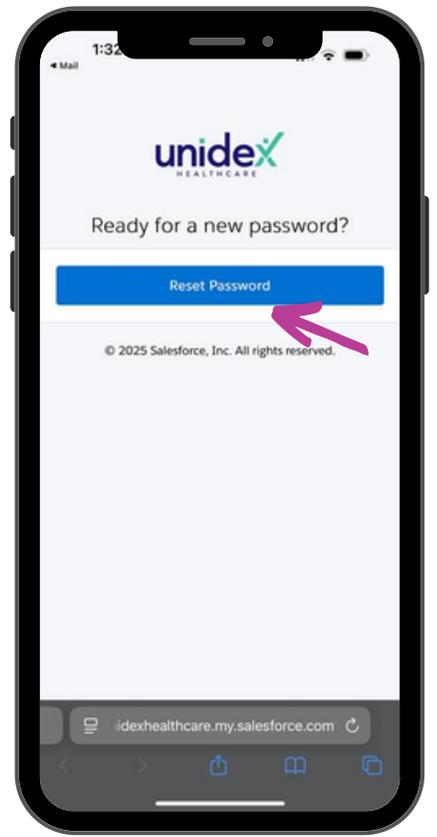
1. Search "Salesforce" in your app store and hit "GET"



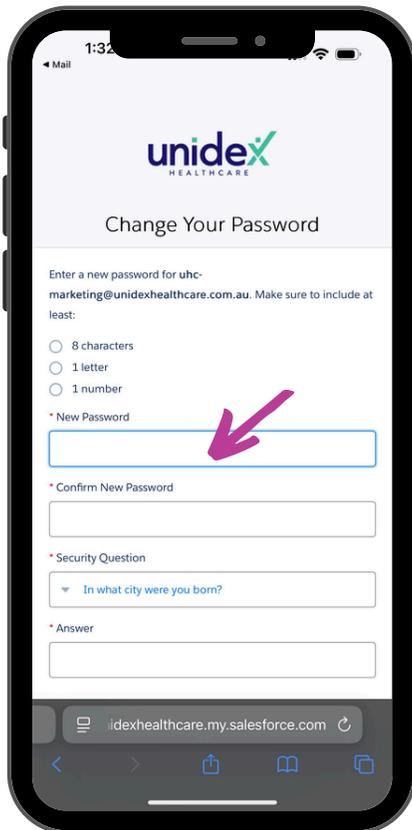
2. Check your Inbox (and your Junk folder) for your Password reset email. Hit the link.



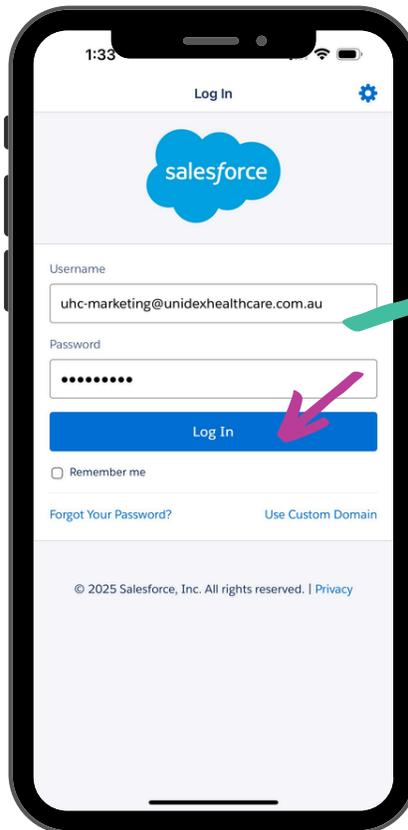
3. You will be taken to this page in your browser. Hit Reset Password



4. Follow the prompts to reset your password.

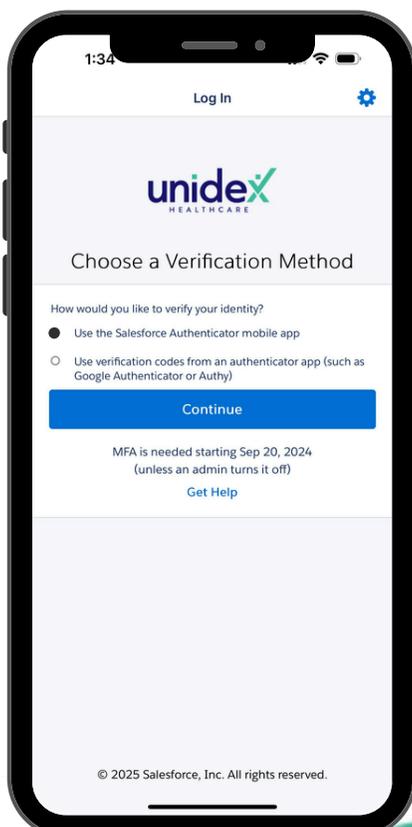


5. Return to the Salesforce app, and login using your email and the password you have just reset.

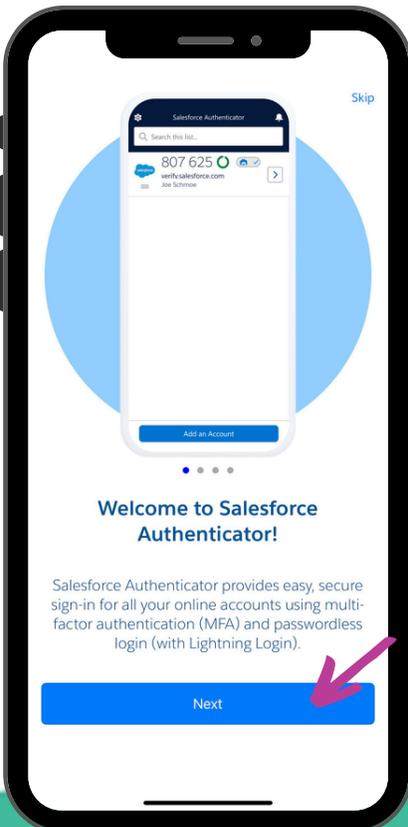


TIP! Your username is: **uhc-[your email address]** (e.g. uhc-john@gmail.com)

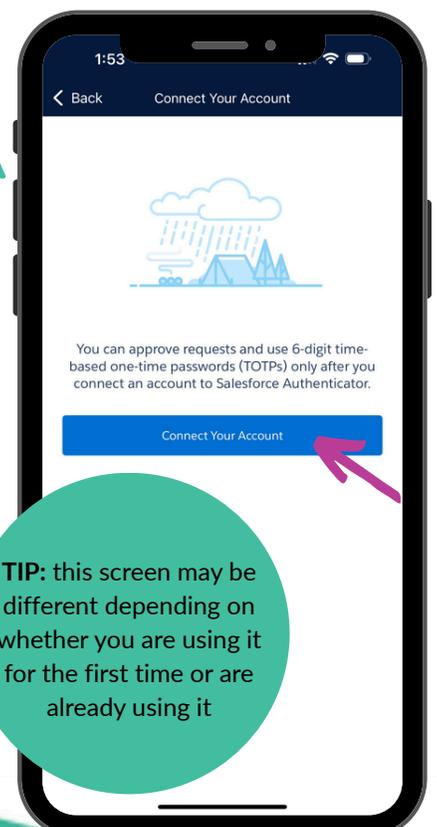
6. Choose Verification Method. I had chosen Salesforce Authenticator here.



7. Install Salesforce Authenticator (or use another Authenticator app that you have and follow prompts).



8. Once Salesforce Authenticator is installed, select 'Connect Your Account'

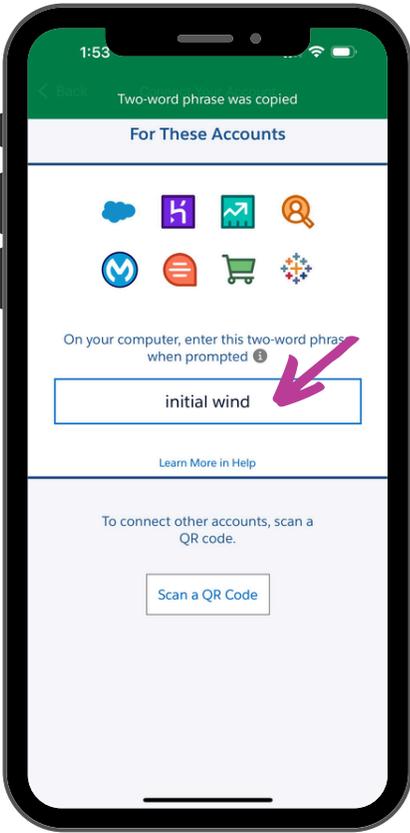


TIP: this screen may be different depending on whether you are using it for the first time or are already using it

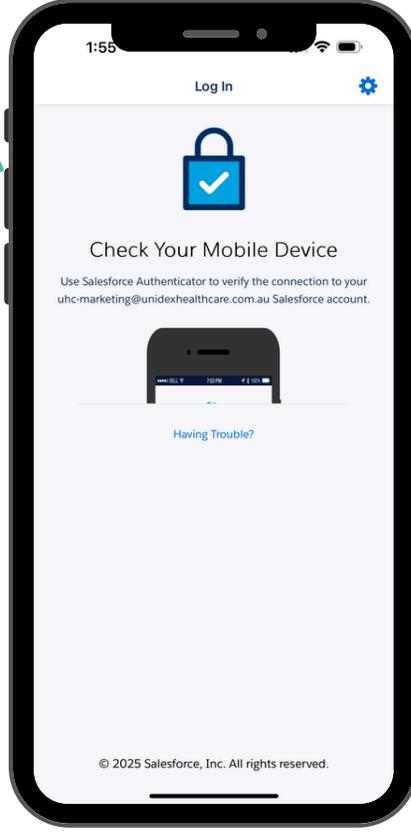
Download app and login

Logging in for the first time? This will require Two Factor Authentication.

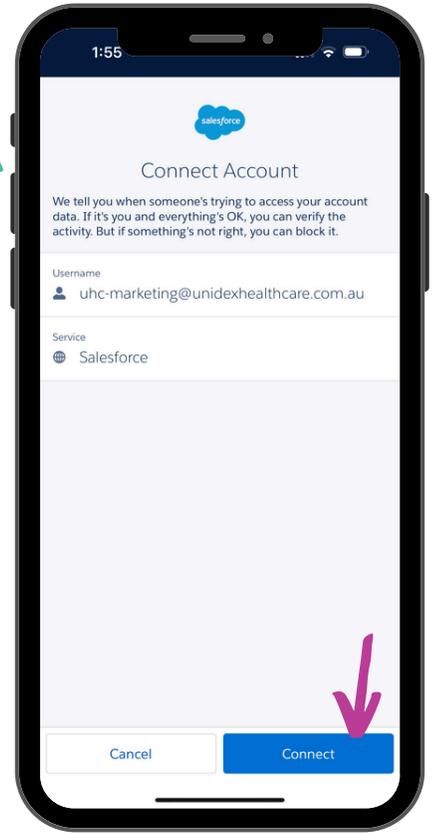
9. You should see a **two word phrase you can copy**. In this case, it's 'initial wind'. Go back and paste that in Salesforce.



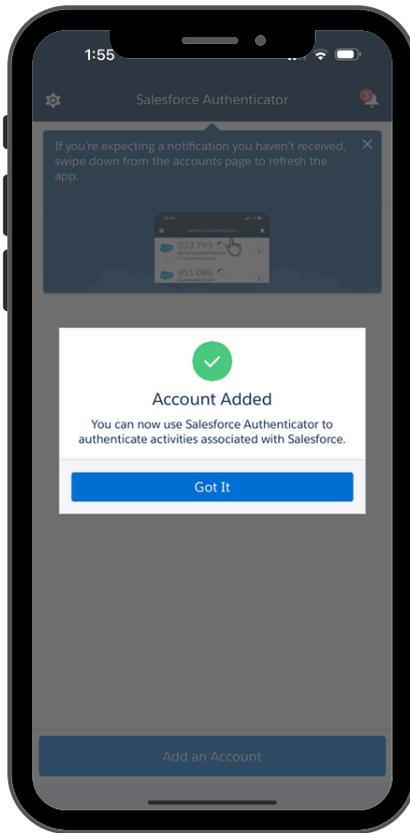
10. 'Check Your Mobile Device' screen should now appear on your Salesforce Mobile App.



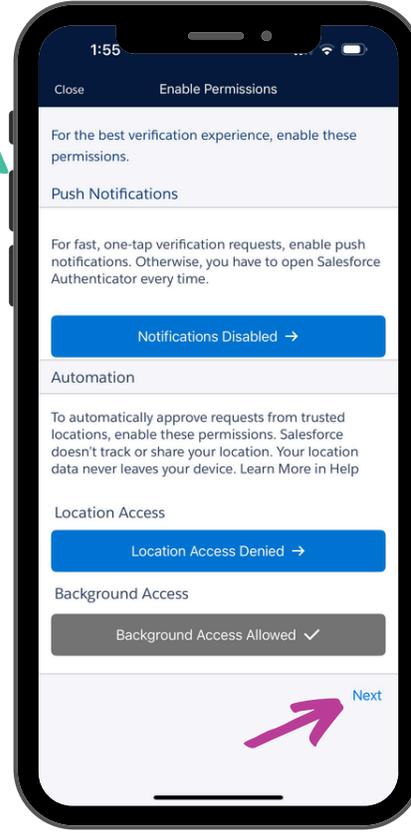
11. Navigate back to Salesforce Authenticator and login. Your username is: **uhc-[your email address]** (e.g. uhc-john@gmail.com)



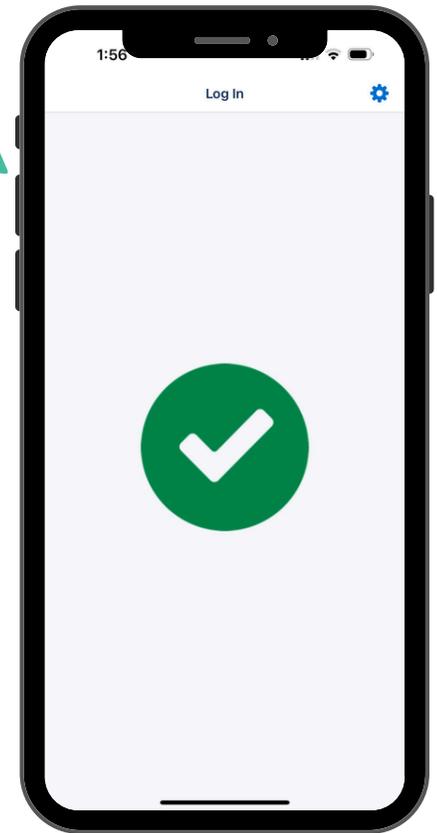
12. This screen should appear in your Salesforce Authenticator App.



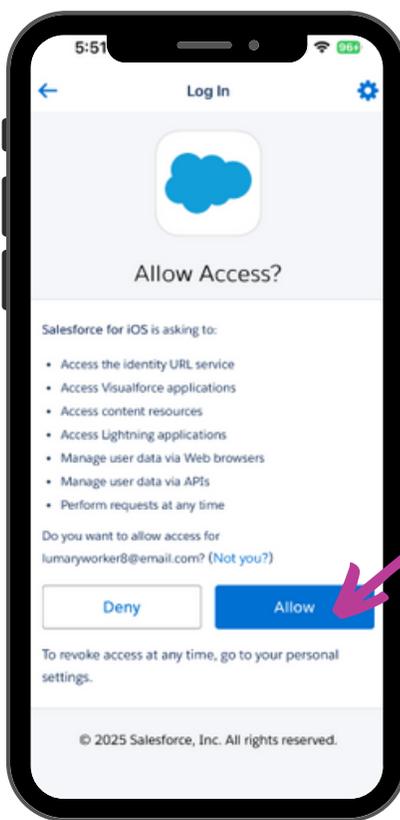
13. Follow the prompts and hit Next.



14. Nice work! You're setup in Salesforce Authenticator.



15. Navigate back to the Salesforce App and click Allow.



16. You're finished.

